

# TECHNICAL SERVICES

► *Brings you total peace of mind*

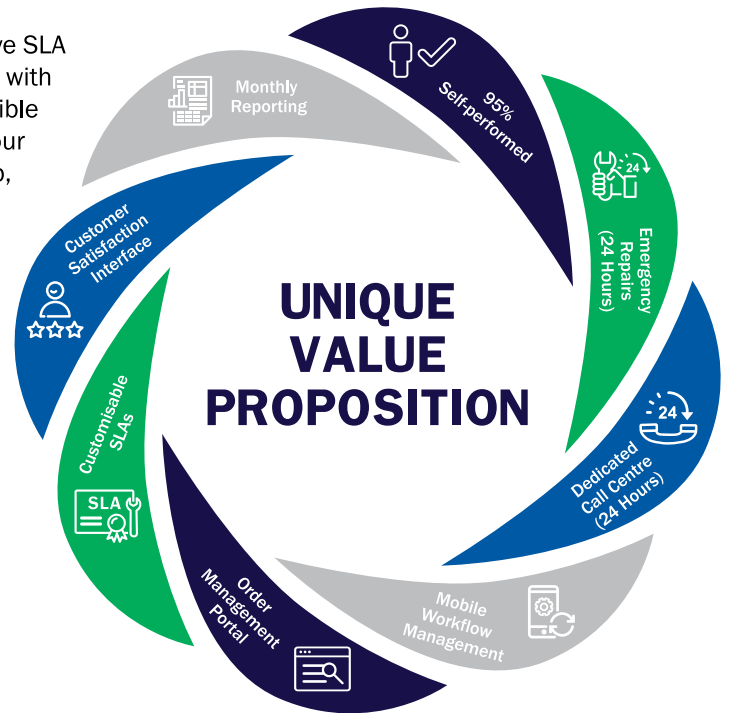


Let our professional team of experienced engineers, technicians and artisans save you time and money by providing either a single service or a combination of services customisable to your specific needs!

We pride ourselves on ensuring you get the most out of your infrastructure and assets by providing comprehensive technical services through our team of engineers, technicians and artisans with a depth of experience and expertise at maintaining technical services in a built-up environment.

It's your choice! Utilise our range of technical services individually or bundle your technical service needs to ensure more cost effective pricing by allowing us to drive economies of scale on your behalf, and reducing your management span of control to a single vendor.

Coupled with this, we simplify your service with a comprehensive SLA which improves levels of customer satisfaction and compliance with legislated health, safety and environmental standards. Our flexible service offering is further optimised and supported with our 24/7/365 Service Desk, which is easily accessible via web, email and phone.





## WE PROVIDE A RANGE OF SPECIALISED SERVICES INCLUDING BUT NOT LIMITED TO THE FOLLOWING:

- HVAC (heating, ventilation and air conditioning) as well as refrigeration - planned maintenance, repairs, upgrades and replacement.
- Electrical - planned maintenance, repairs, upgrades, replacement and certification.
- Plumbing - planned maintenance, repairs, upgrades and replacement.
- Building Fabric - maintenance, repairs, upgrades and replacement.
- Building Infrastructure - maintenance, repairs, upgrades and replacement.
- Standby/Emergency power - planned maintenance and repairs of generators and UPS's, provision of mobile generators and certification.
- Handyman services - e.g. furniture repairs, hanging of pictures/white boards, lock, door and window frame repairs, minor paint work and touch ups, minor wall paper, flooring and carpet repairs.
- Mobile Maintenance - first-line maintenance for all technical and/or handyman services provided by multi-skilled technicians on a scheduled or ad hoc basis.



## OUR RANGE OF SERVICES:

-  Integrated Facilities Management
-  Bundled Soft Services
-  Business Support Services
-  Technical Services
-  Specialised Services



**NATIONAL SUPPORT.  
24/7/365 CALL CENTRE.  
DEDICATED, EXPERIENCED TEAMS.**

We have the solution for you. Contact us or find out more today:



BTS@bidvestfm.co.za



(012) 641-8000



www.bidvestfacilitiesmanagement.co.za/BTS