

This document describes the history of SANS 1752 – Strategic Management System – Requirements and Bidvest Facilities Management's self-declaration of conformance to this standard.

## Summary

Facilities Management is one of the youngest disciplines in the business and real estate sectors and has shown accelerated growth in previous years. Nevertheless, due to this rapid growth, the discipline has suffered from a lack of knowledge and structure. It is therefore crucial to identify repeatable activities within the FM discipline that companies can implement on a continuous basis, and to establish a framework through which a continuous cycle of self-evaluation, correction and improvement can be achieved. A (FM) Management Standard is ideally suited to the creation of the framework.

The draft version of SANS standard 1752:2017 (Strategic Facilities Management System – Requirements) was published in June 2015, making South Africa the first country in the world to publish an FM standard. The final version of the standard was published in March 2017. The decision by the local chapter of the relevant Technical Committee (ISO/TC267) to pre-empt the publication of the associated ISO standard (ISO 41001) with the publication of a local standard was made for the following reasons:

- SANS1752 would be easier to implement while keeping the cost of compliance affordable.
- SANS 1752 would be better suited to most local industry players.
- The local standard had greater potential for promoting growth in the local industry.

When a standard is published, interested companies can demonstrate their conformity to the standard through either 1st Party assessment (also known as self-declaration), 2nd party assessment (user attestation) or 3rd Party assessment (Certification). In the absence of accredited 3<sup>rd</sup> party assessors for SANS 1752 at present, the only option open to companies wishing to demonstrate conformity to this standard is to conduct a 1<sup>st</sup> party assessment or 'self-declare'.

To create market confidence in the process of self-declaration, SAFMA initiated a process that verifies the self-declaration of member companies towards SANS 1752 conformity. The process involves an audit conducted by SAFMA assessors based on a checklist that is based on the SANS 1752 requirements.

**Bidvest Facilities Management is the first Facilities Management Company in the country that has had their Self-Declaration in terms of SANS 1752 successfully verified by SAFMA. This establishes Bidvest Facilities Management as a leader in the Facilities Management Industry and demonstrates its commitment towards being a provider of consistent service excellence.**

**Service Provider's Declaration of Conformity** (in accordance with ISO/IEC 17050-1)

**Issuer's Name**

Bidvest Facilities Management

**Issuer's Address**

Meersig Building  
269 West Avenue  
Centurion

**Object of the declaration**

The provision of a comprehensive range of Facilities Management services, including Integrated FM, Technical Services, Business Support Services and Specialised Services, each customisable to suit customer needs.

The object of the declaration described above is in conformity with the requirements of the following documents:

Document No	Title	Edition / Date of Issue
SANS 1752:2017	Strategic Facilities Management System - Requirements	March 2017

**Additional Information**

This Self-Declaration has been verified by SAFMA (See attached certificate).

**Signed for and on behalf of:**

Bidvest Facilities Management

at Centurion on the 10<sup>th</sup> day of December 2018



**Hendrik Wannenburg**

**Senior Manager: Compliance**